Computer-delivered IELTS

Frequently asked questions for Recognising Organisations

In a positive step towards improving our customers’ IELTS experience, the IELTS partners are now running the first computer-delivered test session of the test (Academic and General Training).

The aim is to make the experience for IELTS test takers and stakeholders faster and more flexible, while retaining the security, trust and integrity of our current test.

This document has been prepared to answer some of your queries and to help you brief your teams.

- **What are those enhancements?**

  Computer-delivered IELTS provides test takers with more test date options and quicker results turnaround.

- **What is changing?**

  Computer-delivered IELTS includes the Listening, Reading and Writing sections. The test will be the same as paper-based IELTS for content, scoring, level of difficulty and test format. The IELTS Speaking test is not changing and will still be carried out by a trained IELTS Examiner.

  IELTS test takers now have the choice between taking IELTS on paper or on computer.

  With computer-delivered IELTS there are more test dates and test sessions available, allowing test takers to take IELTS at a time convenient for them.

  Test takers will receive their computer-delivered IELTS results within 5-7 calendar days

- **Is the test changing?**

  The test format is not changing.

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- **When are these enhancements happening?**

  Computer-delivered IELTS is being introduced to countries across the world. To find out where computer-delivered IELTS is available, visit [ielts.org/oncomputer](http://ielts.org/oncomputer).

- **Will there be more IELTS sessions available now with the introduction of computer delivered tests?**

  Increased frequency and availability of the computer-delivered option will be phased in from 2018 onwards. Details of the roll out will be provided to stakeholders through our quarterly newsletter.
• Will Test Report Forms be released faster?
Results processing is faster with computer-delivered IELTS. Results will be available to test takers between 5-7 calendar days after the test has been completed.

• Will there be any change to the IELTS Results Verification Service?
No. The IELTS Results Verification Service will continue to operate as usual. As the global roll out of computer–delivered IELTS progresses, enhancements to the current service will continue to be evaluated.

• Where can I see a computer-delivered test?
Please view the familiarisation material available at ielts.org, which provides a clear overview of the computer-delivered test and how it works.

If you have any further queries, please contact stakeholders@ielts.org